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Maintenance, Repair and Cleaning Guidelines

Thank you for choosing Fontaine Weatherproofing, Inc. to install your new roof system. A new roof system protects your structure and its contents. A new roof system requires annual maintenance and occasional repairs. These relatively simple steps will extend the life of your roof system and reduce costly problems over the life of your new roof system.

Fontaine Weatherproofing, Inc. provides warranties for new roof systems installation. Their effectiveness is subject to two prerequisites. The first is payment in full for the new roof system and its installation. The second is annual roof maintenance. If you do experience any warranty issues with your new roof system it is very important that it be reported and dealt with expeditiously.

If a leak or other warranty issue is discovered it should be reported immediately to Fontaine Weatherproofing, Inc. by calling (888) 853-5326 or by fax to (949) 598-8363 or by email to warranty@fontaineweatherproofing.com. Once a leak or warranty issue is inspected Fontaine Weatherproofing, Inc. will make repairs under the terms of the warranty or, if not a covered issue, will inform you of the findings and provide you with recommendation for repair if it is a weatherproofing issue. Repairs made during the Fontaine Weatherproofing, Inc. warranty period must be performed by Fontaine Weatherproofing, Inc. Any work not performed by Fontaine Weatherproofing, Inc. may jeopardize your warranty.

Maintaining the Roof System, Gutters, Downspouts and Drainage Points

1. All maintenance to every roof system installed by Fontaine Weatherproofing, Inc. must be performed by Fontaine Weatherproofing, Inc. and shall be performed according to the most recent National Roofing Contractors Association (NRCA) Repair Manual for the specified roof system. Maintenance must be performed semi-annually or annually. Any failure to perform regular maintenance to your roof system can jeopardize your Fontaine Weatherproofing, Inc. roof system and the warranty you received from Fontaine Weatherproofing, Inc.
2. Gutters, downspouts and drainage points' proper operation is an integral part of any roof system. These systems should be maintained semi-annually or annually. Any failure to perform regular maintenance to gutters, downspouts and drainage points can jeopardize your Fontaine Weatherproofing, Inc. roof system and the warranty you received from Fontaine Weatherproofing, Inc.

Repairing the Roof System, Gutters, Downspouts and Drainage Points

- 3.** All repairs to every roof system installed by Fontaine Weatherproofing, Inc. must be performed by Fontaine Weatherproofing, Inc. and shall be performed according to the most recent National Roofing Contractors Association (NRCA) Repair Manual for the specified roof system. Any failure to expeditiously repair your roof system can jeopardize your Fontaine Weatherproofing, Inc. roof system and the warranty you received from Fontaine Weatherproofing, Inc.
- 4.** Gutters, downspouts and drainage points' proper operation is an integral part of any roof system. These systems should be properly repaired immediately. Any failure to expeditiously repair gutters, downspouts and drainage points can jeopardize your Fontaine Weatherproofing, Inc. roof system and the warranty you received from Fontaine Weatherproofing, Inc.

Cleaning the Roof System, Gutters, Downspouts and Drainage Points

- 5.** All cleaning of every roof system installed by Fontaine Weatherproofing, Inc. must be performed by Fontaine Weatherproofing, Inc. Roof systems should be kept clean and clear of any leaves, trash and debris. Plants and trees must be kept from hindering drainage of the roof system. Any failure to perform regular cleaning to your roof system can jeopardize your Fontaine Weatherproofing, Inc. roof system and the warranty you received from Fontaine Weatherproofing, Inc.
- 6.** Gutters, downspouts and drainage points' proper operation is an integral part of any roof system. These systems should be properly cleaned and cleared of any leaves, trash and debris on a regular basis. Plants and trees must be kept from hindering proper operation of the gutters, downspouts and drainage points. Any failure to clean and clear gutters, downspouts and drainage points on a regular basis can jeopardize your Fontaine Weatherproofing, Inc. roof system and the warranty you received from Fontaine Weatherproofing, Inc.